MetLife · AURA

Identity & Fraud Protection

Get identity and fraud protection all from one convenient place.

Our all-in-one security solution helps keep you and your family secure.

We're doing more online than ever before—making us more vulnerable to fraud and online threats. MetLife + Aura Identity and Fraud Protection help safeguard the things that matter to you most: your identity, money, assets, family, reputation and privacy.

Benefits of MetLife + Aura Identity & Fraud Protection

Identity Theft & Financial Fraud Protection

Keep your personal, credit, and financial info secure in one place and protected with proactive controls, advanced threat detection and actionable alerts.

Scam & Cybercrime Prevention

Our powerful suite of advanced digital tools helps catch and block scams, spam and phishing attempts.

Smart Family Safety

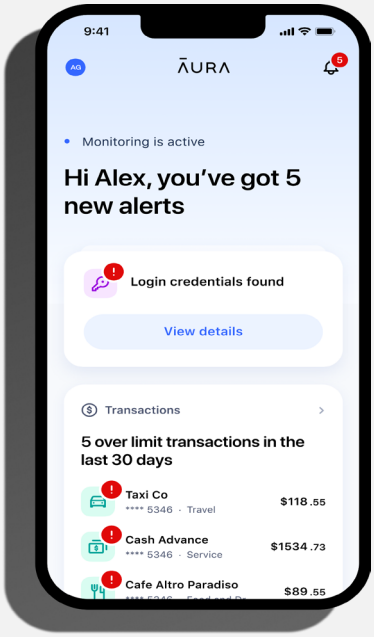
With unique features like Secure Family Sharing and a Digital Parenting Suite, we make it easier than ever for you to help loved ones safely navigate the digital world.

Digital Parenting & Mental Health

Aura's AI[1] tracks and analyzes patterns of digital behavior, social connections, language and more to help you understand your child's digital world and spot signs of stress or other meaningful changes in their well-being. Plus, tools to help protect your kids from fraudsters, cyberbullies, mature content, and more.

Resolution & Reimbursement

You can rely on 24/7 US-based support and expert fraud resolution. Plus, each enrolled adult is covered by an individual $5M ID theft insurance policy[2]. And an Aura provided $50K cyber insurance policy.[3]



The Aura app keeps all your digital security solutions in one place.

Have questions? Aura's customer support team is available 24/7/365. Call 1-844-931-2872.

MetLife

1. Users are responsible for making their own parental decisions. Aura's services are not intended to diagnose, treat, cure, or prevent any disease or medical condition. The services are for informational purposes and cannot replace the services of physicians or medical professionals. Always seek the advice of your physician or other qualified healthcare provider with any questions about medical conditions or treatment. Aura's services do not monitor for all content or a child's behavior in real time. Some alerts and/or insights are created using generative AI and may not be fully accurate, complete, or timely.
2. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura, which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company that is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.
3. As a component of Aura's Protection Plus Individual, Protection Plus Family, or Executive plans, Consumers receive cyber insurance through a group policy issued to Aura which is underwritten and administered by Houston Casualty Company, a Tokio Marine company, which is not an affiliate or subsidiary of MetLife. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.
No one can prevent all identity theft or monitor all transactions effectively.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

© 2025 MetLife Services and Solutions, LLC.