

Welcome to MDLIVE!

Using MDLIVE, you can visit with a doctor 24/7/365 from your home, office or on-the-go.

With zero co-pay!



You have a telehealth benefit giving you virtual care, anywhere.

- Board-certified doctors
- Available anytime, day or night
- Consults by mobile app, video or phone
- Prescriptions can be sent to your nearest pharmacy if medically necessary

We treat over 50 routine medical conditions including:

- Acne
- Allergies
- Cold / Flu
- Constipation
- Cough
- Diarrhea
- Ear Problems
- Insect Bites
- Nausea / Vomiting
- Pink Eye
- Rash
- Respiratory Problems
- Sore Throats
- And More

Your virtual doctor is here. Join for free today!



Download the app.

Join for free. Visit a doctor.

MDLIVE.com/realtimetelemed
888.326.8090

MDLIVE®



Meet Sophie,

Your Personal Health Assistant! Sophie makes creating an account quick and easy using your smartphone, anytime, anywhere! **It's easy to register!**

Steps To Connect to Chatbot:

1. Member will text **REALTIMELEMED** to 635483
2. Tap to load preview. Member also presented with Stop/Help language.
3. Tap **"Let's Chat"** to launch a web browser page which simulates a texting conversation.



Family Registration — How to Add Your Dependents

After registering for MDLIVE via the Sophie app, you have two options for adding dependents:

On the MDLive Mobile App:

- Download the MDLive app from the [Apple App Store](#) or [Google Play](#)
- Click the "Add New" button on the homescreen and complete required information
- If family members' address is the same, check the "Same Address as Primary Account Holder" box. Otherwise, assign a new address to additional dependents

On the MDLive Website:

- Go to [MDLive.com](#) and sign in
- Click the "Add New" button on the homescreen and complete required information
- If family members' address is the same, check the "Same Address as Primary Account Holder" box. Otherwise, assign a new address to additional dependents



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